



LDCB12100 Battery

Warranty Terms & Conditions

Jericho batteries are some of the highest quality products in the industry. But in the unlikely event that one of our batteries has problems, this policy will protect both you, as the buyer, and Jericho, as the manufacturer.

Jericho Battery Company offers a 5 year full warranty against manufacturer's defects from the date of purchase. An optional, additional 5 years of protection can be purchased to extend the full warranty to 10 years from the date of purchase.

**Extended warranty must be selected at the time of purchase.*

Jericho Battery Company, LLC ("the Manufacturer") warrants every Lithium battery ("the Product") sold by it, or its authorized affiliates or distributors, to be free from defects for a period of 5 years for the standard warranty or 10 years for the extended warranty ("the Warranty Period"). The Warranty Period commences from the date of sale, which shall be determined by the timestamp of the credit card, ACH, ETF, check, or other transaction wherein money has changed hands. The warranty belongs to the person named in the sales records of the Manufacturer as purchasing the battery ("the Purchaser"), which shall be determined by the name on the credit card, check, or transaction and not the shipping address.

In the event of a warranty claim, the Purchaser must submit a claim in writing to the Manufacturer through the claims link on the Manufacturer's website. Failure to provide all the details necessary for the claim will result in delayed claims processing and possibly a denial of the claim.

The following exclusions apply to this warranty during the entire Warranty Period:

- Damage due to abuse, neglect, collision, ignorant usage, improper installation, unapproved charging or discharging methods, insufficient safety measures, reverse polarity, short circuits, unapproved battery bank configurations, or insufficiently sized cabling for the amperage.
- Damage due to exposure to the elements or conditions outside the Manufacturer's specifications: unapproved storage conditions, exposure to water or fire, or excessive cold or hot temperatures.
- Product that has been modified, manually balanced, manually calibrated, repaired, or tampered with by the end user.
- Damage from lightning, engine starting, or any other usage or conditions with current in excess of the Manufacturer's rated surge discharge capability
- Product that has exceeded the cycle life count of the battery as published by the Manufacturer

This warranty may not be transferred or assigned to any other party. All rights and privileges conferred by this policy shall be null and void upon resale of the battery or death of the Purchaser.

The Purchaser may be required to follow some troubleshooting steps to attempt a self-repair of a battery prior to a replacement or repair claim being approved. Refusal to comply will void the warranty.

